



Better health starts here

Connect to behavioral health support today



If you or a loved one need help with an emotional or behavioral issue, you're not alone. Through your Anthem benefits, you can find expert, confidential, and compassionate care — virtually or in person. We'll even coordinate with your other care providers so you can focus on your well-being.

24/7 Behavioral Health Resource Center

Around the clock, real-time support

Extra support for anxiety, depression, eating disorders, or substance abuse can make a big difference. The coordinators at our Behavioral Health Resource Center help find the best providers and resources for your unique mental and behavioral health needs. Call **1-844-451-1576** any day, any time, for support and crisis management.

Virtual visits with a doctor

Video and telehealth make care convenient

Our website and mobile app provides secure text chats and private video visits with behavioral health professionals from the comfort of home. Using your tablet, smartphone, or computer, simply:

Open your **SydneySM Health** app or go to **anthem.com**

1. Under the **Find Care** tab, choose **Virtual visit with a doctor**
2. Fill in the information requested to find the right doctor for you.
3. This service is available 24/7 and can cost as little as \$0.

Substance use disorder support

Services to navigate and guide recovery

Our substance use disorder services and support can guide you to appropriate, close-to-home care. We can provide same-day personalized provider referrals with follow up on all high-risk cases.* Call **1-844-451-1576** to take the first step.

▶ Reach out for support

If you have questions or need help finding a behavioral health professional or program, call **1-844-451-1576** or chat with us live on the **Sydney Health** app or **anthem.com**. Our care coordinators will listen closely and assist you in finding the resources you need.



* Time to appointments vary based on virtual and in-person preferences.

Online counseling is not appropriate for all kinds of problems. If you are in crisis or have suicidal thoughts, it's important that you seek help immediately. Please call 800-273-8255 (National Suicide Prevention Lifeline) or 911 and ask for help. If your issue is an emergency, call 911 or go to your nearest emergency room.

Sydney Health is offered through an arrangement with Carelon Digital Platforms, a separate company offering mobile application services on behalf of your health plan.

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Knowledge Hub

A website dedicated to behavioral health content

When you need tools to help with stress, anxiety, depression, or other behavioral health conditions, Anthem's Knowledge Hub can help. The Knowledge Hub provides quick access to behavioral health education, resources, and webinars on important mental health topics. Visit **anthemknowledge.com/abcbs** to explore the website.

Emotional Well-being Resources

Digital tools to improve everyday life

Our Emotional Well-being Resources provide the support you need to develop resilience, reduce stress, and practice mindfulness. The online programs and personalized coaching help you work through thoughts and behaviors that affect your emotional well-being.

You'll learn effective ways to manage stress, anxiety, depression, and sleep issues — at no extra cost to you.

To begin:

1. Log into **anthem.com** or the **Sydney Health** app.
2. Choose **My Health Dashboard**.
3. Click on **Programs**.
4. Select **Emotional Well-being Resources**.